

SwimRVA Elementary Learning Center FAQ's

SAFETY

- Do you do background checks on your employees?
 - Yes, SwimRVA completes background checks on all employees.
- Will the area where the students will be located be secure from members or guests?
 - Yes, the students will be in the Community Room which is separate from the rest of the building and activities during the class time.
- Will my child's items left overnight be locked up?
 - No, children will need to take all their learning materials home with them each night in their backpack and secondary bag (if needed). This will allow for a full disinfection of the space each night.
- Will you maintain a list of people approved to pick-up my child?
 - Yes, SwimRVA will work with the families to ensure a list of those able to pick their students up. ID verification will be made.
- Does SwimRVA complete fire drills and periodic tornado drills?
 - Yes, we provide routine fire and safety drills.
- What is the adult to child ratio?
 - Adult to child ratio will be at least 1:11 dedicated to the program. SwimRVA has additional safety professionals on site.
- What is your lock down/active shooter procedure?
 - SwimRVA has an extensive Emergency Action Plan that is practiced routinely.

FOOD

- Will there be a snack time?
 - Children should bring snack to eat at their desks. Children will be directed to snack time during stretch breaks in the learning schedule.
- Will we need to provide lunch or will you provide lunch?
 - SwimRVA does not provide lunch for the students. Refrigerators will also not be available for students.
- Can I have Grub Hub or Uber Eats deliver lunch to my child?
 - No, all food must be brought to school with your student.

- Will lunch be at the student's desk or do you have a designated lunch area?
 - Students will eat lunch in the SwimRVA mezzanine or outdoors on our grass fields when the weather is nice.
- Will there be microwaves available to heat up food?
 - No. All food should be ready to eat from each child's lunch bag or box.
- Do you have vending machines my student can use?
 - Yes vending machines will be available for drinks and light snacks. There are fees associated with these items. We do not recommend students depend on the vending machines for snacks and drinks.

FOOD ALLERGY CONCERNS

- How will the area where the student's eat be cleaned of food proteins for those students with a contact allergy?
 - The mezzanine is cleaned and disinfected after children finish their lunch on top of routine disinfection.
- Will my food allergy student have a designated area to eat?
 - Yes, there will be an allergy-free lunch zone.

MEDICATION

- Is my student allowed to keep medication with him/her?
 - No, all medication that is required during the day needs to be dropped with SwimRVA staff at check-in. Parents need to fill out the medication information form for all medication that needs to be administered during the day.
- Is medication kept in a locked location?
 - Yes for daily medications. Staff will carry emergency medications (EPI Pen/Inhaler) with them.

SICK POLICY

- Do you have a sick policy?
 - Yes, SwimRVA will provide a sick policy prior to the first day of school.

- If my student gets sick while at SwimRVA, do you have a sick room they can stay in until I can pick them up?
 - Yes there will be a room in our community room auxiliary space students can stay until a parent/guardian can pick them up.

MISCELLANEOUS

- What is the age range of the students?
 - 1st grade - 5th grade
- Will there be tutors to help with assignments?
 - Yes we will provide aides that can help with assignments with limitations.
- Will there be adults monitoring that my student is actually doing school work and not playing games on the computer?
 - Yes the aide will be monitoring your child's work throughout the class.
- Do I need to provide my own computer? Do I need to provide headphones?
 - Yes, SwimRVA will not be providing any hardware like computers, headphones, etc. Headphones are required and we recommend a headset with a microphone.
- Will my child have their own desk to store items in?
 - All students will have their own personal work space. Students should bring all their learning materials with them each day in a backpack and secondary bag.
- Will there be outside time or just virtual class time?
 - SwimRVA will provide activities during the day as the schedule allows. SwimRVA camp staff will program the after school space with various water sports, homework time and other activities after the class day is completed.
- Will you have transportation?
 - No all students must provide their own transportation.
- What is drop off and pick-up time?
 - Drop off and pick up times will be established when the school day learning schedule is released from CCPS. We expect drop-off to be the hour before the school day starts and pickup will be between 4:30-5:30PM.
- Will this be a 5 day a week program? What if I only need 3 days a week?

- The program fee is designed for 5 days/week. You are welcome to attend any days. No discounts will be provided for days not attended.
- What are the class room hours?
 - Classroom hours will be based off of Chesterfield County's Public School curriculum.
- Do I need to sign a contract?
 - You will be charged weekly. We ask that you give SwimRVA 7 days advance notice when you intend to leave the program.
- What is the fee?
 - The fee is \$249 per week.
- What is the discipline policy?
 - This will be a case by case basis. SwimRVA will work with the family to determine the best path for the child.
- Are cell phones allowed?
 - Cell phones will be allowed in the classroom for emergencies. They must not be taken out during class times. Land lines will also be available for emergencies.
- Will my student's on-line connection be secure?
 - Yes all WiFi connections will be secure.
- What is your Covid-19 policy?
 - SwimRVA has developed a Reopening Guide and Procedures that can be found on the home page of the website at Swimrichmond.org.
- How far apart will the desk be kept?
 - Six feet of physical distancing will be maintained at all times.
- Will students have a break time, will they be allowed to go outside, supervised or unsupervised?
 - Outside activities or breaks will be supervised.
- Who do I contact if my student will be arriving late, leaving early, or if going to be out due to illness, doctors appointments, etc.?
 - Please call our main front desk line at 804-271-8271 or notify staff the day of or the day before.

OTHER CONCERNS

- Will there be a strong enough Wifi to support multiple users watching videos or participating in zoom events
 - Yes. SwimRVA has burstable fiber internet to the building. We have priority of service for the wifi and will be able to dedicate bandwidth for the program.
- Is there a big enough power source for numerous computers?
 - Yes
- Will you be closed for election day? How about other holidays?
 - SwimRVA is a polling location and will be closed for election day. For most other school holidays and teacher work days SwimRVA will operate and the program will become a SwimRVA Camp day.
- Will we have things available like a pencil sharpener, printer paper, scratch paper, pens, pencils, etc for students that forget to bring theirs?
 - Yes there will be limited items available to the students if they forget theirs. We may ask families to supply a list of donated items to help stock the classroom.